

CERTIFICATE

Management system as per
ISO/IEC 27001 : 2013

The Certification Body TÜV NORD CERT GmbH hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

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Kosovo



operates a management system in accordance with the requirements of ISO/IEC 27001:2013 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

Management of information assets in the field of Market research and customer care services through inbound and outbound

As per the Statement of Applicability of v. 02, dated 12.01.2018

Certificate Registration No. 44 121 17 32 0344
Audit Report No. 35921 0340

Valid from 2021-02-06
Valid until 2024-02-05
Initial certification 2018


Certification Body
at TÜV NORD CERT GmbH

Plovdiv, 2021-01-30